CallManager



Get powerful desktop control of your business communications environment.

Desktop Call Manager

IPitomy Desktop Call Manager (DCM) gives IPitomy users powerful desktop control of their business communications environment. Calls can be dialed, transferred, parked and recorded. Calls that go to voice mail can be monitored and retrieved. With IPitomy DCM, users have complete control of their phone call from their desktop. IPitomy DCM lets you see the status of all of the other users so you know if they are on the phone, away or available.

A Version for the Receptionist and Standard Users

IPitomy DCM can be configured for standard users or for receptionists. The receptionist has complete control over all calls and can see, at a glance, which extensions are in use or available.







Presence Management

Each user's screen can be configured to monitor the presence of other users on the system. DCM automatically displays the presence information, telephone activity and text messaging.

Corporate Text Messaging

IPitomy extends communications beyond the telephone and allows text messaging between users. This is a great tool for assisting employees with customer service and sales information while they are on the phone with a customer.

Increased Productivity

With DCM, Employees can collaborate more closely and communicate information in real time while on the phone. DCM shows you if the person you are calling is available - before you make the call. The applications built-in intelligence saves time by optimizing the time invested in calls.

Always at Your Service

DCM resides on the user desktop - always available and non-intrusive. An intuitive, graphical interface gives users quick access to communications features and user status.

Just Right for Business

DCM is available for standard users and receptionists. Both versions allow multiple call handling and complete visibility into your business communication environment. DCM puts an intuitive telephone management tool in the hands of every user with presence information, call control, text messaging, call monitoring, call coaching and call recording.

P IPitomy Call	Manager						
File Edit	Window	_	_	_	_	_	_
Dial	Transfer	Park	ListenToVM	Pickup VM	Hangup	Record	
My Calls	133				UNAVAIL	+	
Call	Time	Connected	To CID	Stat	us		
	Pirc	10.0 2					
		21011					
Transfer	Park	Listen	Whisper	Hangup	Record		
Call	Time	Connected 1	To CID		Status		
OUTBOUND	19 sec 11 sec	Zap/8- Zap/8-		ullivan Consulting	Connected Hold		
		Lupio		Jonouning	11010		
Bill James 100	Rrian	Watson 101	Mary Jones	102	Kathy Damon 103	Dan Mason	101
0		Watson IoT				Dan Mason	104
Nancy Sacco 10	15 O Helen	Sing 106	John Dawso	n 107 🔍	Janet Slade 109	Sam Gorman	1 110
Jim Beget 111	Al Dia	z 112 🕥	Sherry Wrig	ht 113	Chris David 114	Mary Kos 11	° 📿
Brian Johnson	116 Tim G	orman 117	Marlene Sus	umi 118	Celeste Sinaly 119	Elaine Ko 12	
Bill Foote 121	-	Garcia 122	Bob Collela	123	Bruce Banning 124	Carlo Rome	- 105
Liz Cameron 12	Reneal	Bossuyt 127_	Chris Woo 1		Suzie Winston 129	Jeff Berg 130	
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Ken Densmore	131 Al Dar	niels 132	Rosalyn Tay	lor 133	Toni Givens 134	Joann Kaufm	ian 135
Tony Prescott 13		Ward 137	Caesar Man	ual 138	Andy Hill 139	Dale Horn 1	40
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Your IPitomy Dealer is: